



Complaints received by DT including default cases during the half year ended March 2025

| No. of pending Complaints at the end of last half year | No. of complaints received during the half year | No. of complaints resolved during the half year (within 21 days) | No. of complaints pending at the end of half year (for more than 21 days) | Nature of Complaints               |                                |           | Steps taken to resolve the pending complaints       | Remarks, if any |
|--|---|--|---|------------------------------------|--------------------------------|-----------|---|-----------------|
|  |   |  |   | Delay in other payment of interest | Delay in payment of redemption | Any other |   |                 |
| 0  | 12  | 12   | 0   | 2                                  | 1                              | 9         | Relevant updates on the matter sent to the investor | Nil             |